

Request for Residential Service

21 High Street, Stonehouse, Gloucestershire GL10 2NJ
T: 01453 700 800 F: 01453 700 900
www.eurolinkconnect.com



1. Customer Details

Name:	Apartment No:
Email:	Postcode:
Alternative Contact:	Customer Account No:
Village Name:	

2. Residential Service Details

Telephone Number	Telephone Line	Broadband

There will be a small charge incurred for paper billing

All prices quoted are inclusive of VAT

3. Current Details

Current Address:
Current Tel No:
Move In Date:

4. Authorisation

Name:	Signature:
Position:	
Date:	

I am authorised and entitled to sign and accept the terms and conditions as displayed on Eurolink Connect Ltd's website at www.eurolinkconnect.com

5. Instruction to your Bank or Building Society to pay by Direct Debit

Please fill in the whole of this form using a ball point pen and send to: Eurolink Connect Ltd, 21 High Street, Stonehouse, Gloucestershire, GL10 2NJ
Name and full postal address of your Bank or Building Society



To the Manager	Bank or Building Society

Address: _____	

Postcode:	_____

Service User Number

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Reference (to be completed by Eurolink)

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Instruction to your Bank or Building Society.

Please pay Eurolink Connect Ltd Direct Debits from the account detailed in this instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this instruction may remain with Eurolink Connect Ltd and, if so, details will be passed electronically to my Bank/Building Society.

Name(s) of account holder(s)

Branch sort code

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Bank or Building Society Account No.

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Signature(s): _____

Date: _____

Banks and Building Societies may not accept Direct Debit instruction for some types of account

The Direct Debit Guarantee



- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits.
- If there are any changes to the amount, date or frequency of your Direct Debit Eurolink Connect Ltd will notify you 10 working days in advance of your account being debited or as otherwise agreed. If you request Eurolink Connect Ltd to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
- If an error is made in the payment of your Direct Debit, by Eurolink Connect Ltd or your bank or building society you are entitled to a full and immediate refund of the amount paid from your bank or building society.
- If you receive a refund you are not entitled to, you must pay it back when Eurolink Connect Ltd asks you to.
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.